

HOW DO I MAKE A COMPLAINT ABOUT THE POLICE?



Complaints can be made in one of the following ways:

- In person, by going to a police station and asking to be seen by a supervisory officer.
- Fill in a complaint form at **norfolk.police.uk** or **suffolk.police.uk**
- Email **psd@norfolk.pnn.police.uk**
- Call **101**
- Write a letter with a full account of the incident to;
Professional Standards Department, Norfolk Constabulary, Jubilee House, Falconers Chase, Wymondham, NR18 0WW
- Through other agencies such as Citizens Advice Bureau, Solicitors etc. If you need assistance in making a complaint, including language translation services, please go to **norfolk.police.uk** or **suffolk.police.uk** for more information.
- You can make a complaint on behalf of someone else, provided you have that person's written consent.

Alternatively, you can contact the Independent Police Complaints Commission (IPCC) **ipcc.gov.uk/complaints**



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CONSTABULARY

Our Priority is You